



# Kennerley

*Building a brighter future for Tasmanian families since 1869*

*Building a  
Brighter Future  
with your help*

**DO YOU HAVE A COMPLIMENT  
OR A COMPLAINT?**



**We have been supporting families for 150 years and Kennerley prides itself on providing the highest quality service experiences for children, young people, their families and our Foster/Respite carers. We value you and we want to keep improving your experience of our service. You could really help us to do just this with just a minute of your time.**

**Compliments – everyone wants to know that they are doing a great job, and feel valued.**

If you want to share a positive experience in terms of the work we do, or let someone know you value their efforts please do not hesitate to call, or email us – because if you like what we are doing we would like to know so that we can keep doing just that. We like to recognise staff commitment and reward peoples achievements so send us an email, give us a call or write to us at 9 Timsbury Road Glenorchy 7010.

**Complaints are just as important to us – we want to know when things are not going so well, when you think something could be improved or you need to feel like you can influence better service.** Let us know. We value this feedback just as much, we strive to provide the best service experience to everyone and so could be a valuable part of making things better for everyone.

So what are you waiting for – help us to build a brighter future where you can feel heard, have your concerns listened to, and be provided with a definitive response.

*Contact us now*

**T: 6272 5900 | Text: 0457 543 225**

**E: [Together@kennerleykids.org.au](mailto:Together@kennerleykids.org.au)**

**Kennerley**

*Building a brighter future for Tasmanian families since 1869*